

ADVISORY FOR REGULATED ENTITIES IN LINE WITH THE DECLARATION OF THE STATE OF NATIONAL CALAMITY DUE TO TYPHOON TINO AND IN RESPONSE TO THE EFFECT OF TYPHOON UWAN

In line with Proclamation No. 1077, declaring a State of National Calamity due to Typhoon Tino, and the devastation wrought by Typhoon Uwan, the Energy Regulatory Commission (ERC) directs all concerned electric power industry stakeholders to implement the following measures, to assist all customers affected by Typhoon Tino and Typhoon Uwan:

1. **All Distribution Utilities (DUs)** in Luzon, Visayas, and Mindanao are hereby directed to **SUSPEND electricity line disconnections** of residential and non-residential consumers in its captive market for non-payment of electricity bills covering **04 November 2025 until 31 December 2025 (Covered Billing Period)**, subject to the provisions of this Advisory.

2. The DUs in the foregoing affected areas are directed to **provide flexible payment options** to help ease the financial burden on its consumers as they recover from the impacts of Typhoon Tino and Typhoon Uwan. As such, the DUs shall implement a payment scheme wherein consumers, with monthly consumption not exceeding one hundred kilowatt-hours (100 kWh), are allowed to defer payment of their electricity bills for the Covered Billing Period, and pay the same on a staggered basis for at least two (2) months from the receipt of the electricity bill for the Covered Billing Period.

The payment scheme is illustrated below:

COVERED BILLING PERIOD	ELECTRICITY CONSUMPTION, KWH	AMOUNT DUE, PHP	REMARKS
04-30 November 2025	80	900	Deferred Bill
December 2025	95	1,200	Deferred Bill

In the illustration, the consumer has deferred bills in the amounts of PhP900.00 and PhP1,200.00 for the billing periods of 04 - 30 November 2025 and December 2025, respectively, which can be paid in at least two (2) equal monthly installments.

Payment Schedule:

ELECTRICITY BILLS	AMOUNT DUE, PHP	AMORTIZATION PAYMENTS OF DEFERRED BILLS, PHP		TOTAL AMOUNT DUE, PHP
		900	1,200	
04-30 November 2025	900	450		450
December 2025	1,200	450	600	1,050
January 2026	1,000		600	1,600

3. The DUs may offer **alternative payment terms**, provided that the terms are mutually agreeable to the DU and the affected consumers. Consumers are encouraged to contact their respective DUs to inquire about the available alternative payment terms or request special terms to settle outstanding electricity bills during the Covered Billing Period.

4. The Generation Companies (GenCos), Power Sector Assets and Liabilities Management Corporation (PSALM), National Power Corporation (NPC), National Transmission Corporation (TRANSCO), National Grid Corporation of the Philippines (NGCP), Independent Power Producers (IPPs), Independent Power Producer Administrators (IPPAs), and Market Operator (MO) **shall extend the same payment scheme to the DUs**, only insofar as the latter's collections from the affected consumers. The DU shall segregate the amounts paid by the affected consumers to determine the amount due to GenCos, PSALM, NPC, TRANSCO, NGCP, IPPAS and MO, which will be paid on a staggered basis for at least two (2) months.

5. Nothing in this Advisory shall preclude a consumer from paying his or her electric bills for the Covered Billing Period. Thus, consumers, who are able to pay their electric bills, are urged to pay the same.

6. DUs are required to submit their compliance to the directives under this Advisory within thirty (30) days from the end of the Covered Billing Period, or, on or before **30 January 2026**.

7. This Advisory supplements the Advisory issued on 06 November 2025.

For guidance and strict compliance.